

Sheraton Chicago - Hotels & Towers

All 1,209 guest rooms, including 40 suites, at the Sheraton Chicago Hotel & Towers are newly decorated and feature a warm, contemporary look. Guest rooms offer scenic views of Lake Michigan, the Chicago River or the city skyline.

Sheraton Chicago Hotel & Towers is located in the heart of downtown Chicago (one block west of Lake Shore Drive). Overlooking the Chicago River, the hotel is within walking distance of Navy Pier, Magnificent Mile, Millennium Park, the Loop business district, the Art Institute, dining, entertainment and nightlife.

There are five restaurants and lounges:

Shula's Steak House, recognized as one of America's top steakhouses, dishes up SHULA CUT steaks and fresh seafood.

LB's Bistro & Patisserie combine fresh ingredients and simple flavors to create your own breakfast or lunch. Open daily for breakfast from 6:30 am and for lunch 11:30 am.

Java Bar: Morning or night, the time is right. It has Starbucks coffee, breakfast treats and cocktails in the evening.

Chi Bar wows people with floor-to-ceiling jeweled toned windows offering great views of the Chicago River and Lake Michigan. It has 15 plasma screen televisions (ranging from 20" to 60").

Chicago Burger Company: Located on the scenic Chicago River, this casual burger restaurant boasts the classics. Choose between the juicy all-American beef burger, salmon, healthy vegetarian. It has outdoor seating in front of the Chicago River!

The Link Café is located one level below the lobby. It is equipped with computers and printers complimentary (free) to hotel guests. The Link also provides complimentary Wi-Fi, Internet access for hotel guest who brought their laptop. The Link is available 24 hours a day. In addition, enjoy a variety of grab and go items like: salads, sandwiches, soups, breakfast pastries and coffee.

Guests have access to a fully equipped health club offering wide range of Life Fitness cardiovascular and weight-training machines. Additional amenities include dry sauna, indoor pool and massage therapies.

Important: To avoid your key de-magnetizing, we recommend that you keep your key away from credit cards and cell phones.

Some of special message from Sheraton Hotel manager, Rick Ueno:

"Our staff cares about your needs and will ensure that your visit is a very pleasant and memorable one.

Our staff is made up of people from all over the world. Their combined cultures and experiences help make Chicago a world-class destination. We hope you will make the Sheraton Chicago Hotel & Towers your "home away from home" every time your travels bring you to our great city."

You can check our web site: www.sheratonchicago.com

Sheraton Chicago Hotel & Towers Information

DSA 2011 Chicago Conference has its group block that sets up and **OPEN** for reservations when a person is reaching the **in-house reservations**. Persons can call the hotel directly (in-house reservations) and they will be able to make the reservation. Suppose if persons call after business hours 4:30PM, during the weekend (Saturday and Sunday) or if it is busy (not able to answer after 3 rings), the calls will be transferred to Central Reservation System.

What are the in-house reservations?

Persons can call the hotel directly to reserve the rooms. Please call at 1-800-233-4100. This goes directly to the in-house reservations. Please do not use the number 312-464-1000 because it is the hotel general number.

What are DSA 2011 room rates?

The group rate is for single/double occupancy (1 or 2 persons) is \$169 plus tax per night. As for triple/quad (3 or 4 persons), the group rate is \$189 plus tax per night. Illinois guest room tax is 15.4%. Be sure to mention DSA 2011 rates when you talk to the room reservation representatives.

Are the group rates \$169/\$189 good for which dates?

1. Wednesday, August 31, 2011 to Monday, September 5, 2011 (check out on Tuesday, September 6th).
2. The 3 days **before** the conference (August 28,29, and 30)
3. The 3 days **after** the conference (September 6,7 and 8).

What are state and local taxes?

At this time, it is 15.4% for guest rooms

What time is check in? Check out?

Check in: 3 pm. Check out: 12 pm

Do all rooms have great views?

Yes! Yes! Yes! All rooms have 3 great views to chose from: Chicago River, Lake Michigan /Navy Pier **or** Chicago downtown (Chicago skyline). Sheraton Hotel does not have any guest rooms that overlook an alley, dumpster, etc.

When will the cut-off date for accepting reservations into this room block?

August 1, 2011. Reservation requests received after 5:00 pm CST local time (Chicago time) at the Hotel on the cut-off date will be accepted at the Hotel's prevailing (best) rates which will be higher than the negotiated \$169/\$189. This is based on availability.

Is there a Sheraton Hotel link on our web site?

Yes. A personalized Web site for DSA 2011 Chicago Conference occurring (August 31, 2011 - September 6., 2011) has been created for our website: www.dsa2011-chicago.org.

Can we access the site?

Yes, there is the appropriate link for us to access the site: DSA 2011 Chicago Conference. <http://www.starwoodmeeting.com/Book?DSA2011>

Do we have to pay one night deposit when we make the reservation on our credit card?

Yes, it is one night deposit required upon making the reservation.