



# 11<sup>th</sup> Biennial Deaf Seniors of America Chicago 2011 Conference

August 31 – September 6, 2011

Hosted by Illinois Deaf Seniors

## REGISTRATION RATES

Revised 12/09

Full Combo package includes Friday Opening Reception, workshops, exhibits, Saturday Luncheon Awards, Saturday evening event; *Sunday and Monday Entertainment & Monday Night Banquet Gala & Show.*

### COMBO RATES:

Special Rate "Untold" Ended July 3, 2009 \_\_\_\_\_ \$200.00  
 Early Bird Rate: Postmarked by November 30, 2009 \_\_\_\_\_ \$230.00  
 Special Rate: Postmarked by May 31, 2010 \_\_\_\_\_ \$255.00  
 Regular Rate: Postmarked by November 30, 2010 \_\_\_\_\_ \$280.00  
 Last Chance: Postmarked by June 30, 2011 \_\_\_\_\_ \$305.00  
 At Door: \_\_\_\_\_ \$330.00

### CANCELLATION POLICY:

Prior to March 1, 2011 Full Refund less \$50.00 processing fee  
 Prior to April 15, 2011 65% less \$50.00 processing fee  
 Prior to May 31, 2011 50% less \$50.00 processing fee  
 After July 15, 2011 No refunds. No exceptions.

**Combo Tickets are NON TRANSFERABLE!**

*(All cancellation requests must be in writing and POSTMARKED on or before July 15, 2011).*

Each registrant is required to sign the cancellation/refund policy form.

## LOCATION:

**Sheraton Chicago Hotel & Towers**  
**301 East North Water Street**  
**Chicago, IL 60611**  
[www.sheratonchicago.com](http://www.sheratonchicago.com) (info)

## DSA 2011 ROOM RATE:

Single or Double: \$169.00 per night  
 Triple or Quad: \$189.00 per night

## FOR CONFERENCE INFO:

[www.DSA2011-Chicago.org](http://www.DSA2011-Chicago.org)

## FOR RESERVATIONS:

Tel: 1-800-233-4100

Ask for DSA2011 rates

[www.DSA2011-Chicago.org](http://www.DSA2011-Chicago.org)

(Click on Hotel Reservation)

(After October 1, 2009)



## COMBO REGISTRATION FORM (ONE PERSON PER FORM, PLEASE)

**PLEASE PRINT CLEARLY**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_ VP: \_\_\_\_\_

PAGER EMAIL : \_\_\_\_\_ FAX: \_\_\_\_\_ TTY: \_\_\_\_\_

Check Box: ( ) Deaf ( ) Hard of Hearing ( ) Deaf-Blind ( ) Hearing  
 ( ) Early Bird ( ) Special Rate ( ) Regular Rate ( ) Last Chance

Make payable to: **DSA 2011-Chicago, Attn: Genevieve Bright; PO Box 681373; Schaumburg, IL 60168.**  
**NO PERSONAL CHECK ACCEPTED AFTER JUNE 1, 2011**

Paid by Check or Credit Card Paid \$ \_\_\_\_\_ Date \_\_\_\_\_

( ) VISA ( ) MC ( ) DV ACCOUNT#: \_\_\_\_\_ EXPIRATION DATE: \_\_\_\_\_

CSV/CVV # \_\_\_\_\_

Name on Card: \_\_\_\_\_ Signature: \_\_\_\_\_

**PLEASE SIGN AND ATTACH YOUR CANCELLATION/REFUND POLICY ON REVERSE SIDE WITH THIS FORM.**

## ACCOMMODATIONS REQUEST FORM

For conference activities only, please specify your special needs.

\_\_\_\_\_

# **CANCELLATION/ REFUND POLICY**

For any cancellation, please follow the timetable below for a refund amount.

Prior to March 1, 2011	Full Refund less \$50 processing fee
Prior to April 15, 2011	65% less \$50 processing fee
Prior to May 31, 2011	50% less \$50 processing fee
After July 15, 2011	No refunds allowed. No exceptions

(The \$50 processing fee includes \$20 DSA membership.)

Refund will be sent to registrants **after** July 15, 2011.

The Registration Coordinator must receive written requests for registration refunds.

## **Combo Tickets are NON TRANSFERABLE!**

There will be no refunds after July 15, 2011 except for sudden medical condition, which prevents traveling. A registrant and his/her spouse/partner/or travel companion will get 50% refund less the \$50 processing fee.

### **Appropriate Medical Documentation is required.**

*In the event of death, there will be a full refund(s) to a registrant of his/her members of the immediate family. We require a copy of death certificate or an obituary. This applies to death of the registrant/spouse or partner and/or death in the immediate family of registrant/spouse.*

### **Requests for Cancellations:**

By mail: Genevieve Bright, C/O DSA 2011 Chicago  
PO Box 681373  
Schaumburg, IL 60168

By email: [Registration@dsa2011-chicago.org](mailto:Registration@dsa2011-chicago.org)

I understand and agree with the cancellation / refund policy as stated as above.

Date \_\_\_\_\_

\_\_\_\_\_  
Please print your name clearly

\_\_\_\_\_  
Signature

**PLEASE SIGN AND ATTACH THIS FORM WITH YOUR PAYMENT**

Revised 12/09

# 11<sup>th</sup> Biennial Deaf Seniors of America

## Registration Policy and Information

**NOTE: Please read the following policy and information carefully. Everything will be strictly enforced.**

### **PRE-CONFERENCE COMBO REGISTRATION KIT includes:**

- o 2011-2013 Deaf Seniors of America (DSA) membership good until 2013 DSA conference
- o Pre-conference informational newsletters from DSA 2011 Chicago
- o One complimentary copy of WSAD newsletter
- o Registration Fee
- o Program book
- o Admission to all exhibits, meetings, programs, workshops and seminars
- o Admission to reception, luncheon, banquet and entertainment
- o Daily conference newsletters
- o Snacks during workshops/exhibits
- o Tours not included in conference admission, but open for registrants only

### **PAYMENTS**

Please make checks and money orders payable to DSA 2011-Chicago. Checks and money orders made payable to any individuals and organizations other than DS 2011-Chicago will be **voided and** returned. After July 15, 2011, personal checks will not be accepted. Money orders or cashier checks will be accepted. Sending cash by mail is not allowed.

### **CONFIRMATION**

Confirmation with ID number assigned to registrants will be sent to the registrants after their payments are received. Please indicate your ID number in all correspondences with the Registration Chairperson. Driver license or personal identification card with ID number is required to be presented at the conference registration booth. Each registrant will receive a copy indicating that his/her payment has been approved.

### **RETURNED (BOUNCED) CHECKS**

There will be a \$50.00 charge for a returned check due to insufficient money in his/her bank account. Registration is **CANCELLED**. When a replacement cashier's check or money order is received, a registrant's registration will be confirmed. Late check will be returned if received past deadline (July 15, 2011) and registration will not be processed.

### **CANCELLATION AND REFUNDS**

Each registrant is required to sign the cancellation/refund policy form to protect both the registrant and DSA 2011 registration committee. Refund will be sent to registrants **after** July 15, 2011.

### **NON-TRANSFERABLE:**

Transfer of registration kits and individual tickets are **NOT TRANSFERABLE**. If they are sold or exchanged by any unauthorized parties prior to or during the conference, they will not be honored.

### **LOST BADGES**

Badges must be visible at all times during the conference. A registrant's pink copy with ID number is required to receive a replacement badge. The cost of replacement badge is \$30.00.

### **ADDRESS CHANGE NOTICE**

Any change of addresses must be sent to Genevieve Bright, Registration Coordinator immediately. (PO Box 681373, Schaumburg, IL 60168). Updated conference kits returned with additional postage charged by U.S. Postal Service will not be forwarded unless fully reimbursed by a registrant.

### **ACCOMMODATION NEEDS**

Each application for attendance will be asked to fill out a form of special needs to see if their needs can be met. This applies to DSA 2011 Conference activities only (workshops, luncheon, banquet, exhibits, and entertainment). Registrants are responsible to arrange special needs outside authorized conference at their own expenses.

### **FURTHER INFORMATION**

Contact Genevieve Bright, Registration Coordinator at [registration@dsa2011-Chicago.org](mailto:registration@dsa2011-Chicago.org) or VP 309-222-8089 or fax 773-589-9764.